

## Private Client Onboarding

### 1 . Information on the Account holder

Gender:  Male  Female  Other

First name: .....

Last name: .....

Date of birth: .....

Place of birth: .....

Citizenship: .....

Mobile: .....

Email: .....

Passport/Id Number: .....

How did you hear about the Bank? .....

#### Registered address

Street: .....

City: .....

Zip code: .....

Country: .....

#### Mailing address to be used for correspondence (if different from the registered address)

Street: .....

City: .....

Zip code: .....

Country: .....

### 2. Professional information

Function:  Employee  Independent  Other (specify)

Other: .....

Industry: .....

Job Position: .....

Company Name: .....

Are you a PEP or do you have in your entourage a PEP<sup>1</sup>?

No  Yes

If yes, name and PEP function occupied: .....

Source of the funds  Revenues  Savings  other: .....

Purpose of the account opened in our book: .....

### 3. Financial Information

**Estimated annual income (CHF) :**

0 à 100'000  100'001 – 500'000  501'000 – 1'000'000  > 1'000'001

**Estimated wealth (CHF) :**

0 à 50000  50'000 – 100'000  100'001 – 500'000  501'000 – 1'000'000  > 1'000'001

Initial amount to be transferred: .....

Bank name related to the initial transferred: .....

Country from which the assets will be credited: .....

Base currency of the Account: .....

Trades Frequency :

Daily  Weekly  Monthly  Other:

Asset class of investment :

Bonds  Equities  Alternative Investments  Commodities

Other : .....

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#### <sup>1</sup> Politically exposed persons

Individuals who are or have been entrusted with prominent public functions by a foreign country, such as heads of state or of government, senior politicians at national level, senior government, judicial, military or political party officials at national level, and senior executives of state-owned corporations of national significance (foreign politically exposed persons);

Individuals who are or have been entrusted with prominent public functions at national level in Switzerland in politics, government, the armed forces or the judiciary, or who are or have been senior executives of state-owned corporations of national significance (domestic politically exposed persons);

Individuals who are or have been entrusted with a prominent function by an intergovernmental organization or international sports federations, such as secretaries general, directors, deputy directors and members of the board or individuals who have been entrusted with equivalent functions, (politically exposed persons in international organizations).

Close associate of politically exposed persons

The family members and close associates who are closely connected to politically exposed persons either through their family or for social or professional reasons.

## Form A (confirmation of the beneficial owner)

### Beneficial owner:

I certify that I am the beneficial owner of the assets and I undertake to inform the bank spontaneously of any changes in this respect.

In the case the beneficial owner of the assets deposited on the account is different from the account holder, please contact Customer Services

## 2. Tax Information

### Confirmation of Residence for Tax Purposes (AEOI) and Declaration of U.S. Tax Status (FATCA)

Account Number: \_\_\_\_\_

The regulations applicable under United States (U.S.) tax law relating to withholding as well as the *Agreement Between Switzerland and the United States of America for Cooperation to Facilitate the Implementation of FATCA* require FlowBank SA (hereinafter "the Bank") to determine whether the accounts related with the banking relationship above are U.S. or non-U.S. accounts for U.S. purposes. Further, the Swiss legislation implementing the *OECD Common Reporting Standard (CRS)*, including the *Swiss Federal Act on the International Automatic Exchange of Information in Tax Matters* (Swiss AEOI Act), and the AEOI Agreements between Switzerland and its partner jurisdictions require the Bank to collect information relating the Account Holder's residence for tax purposes. In accordance with the above-mentioned regulations, the undersigned Account Holder hereby declares and confirms the below certifications to the Bank.

Key terms are defined in the Glossary. Neither this document nor any related written or oral explanations constitute tax advice. The Bank recommends contacting a qualified tax advisor or the relevant tax authorities, if required.

### 1. Identification of the Account Holder

The Bank reserves the right to reject this form if it contains information that contradicts details in its files.

Last name:	First name:
_____	
Residence address:	
_____	
Town/city and Postal code:	Country:
_____	
Date of birth (DD-MM-YYYY):	
_____	

### 2. US Tax Status Declaration of the Account Holder

Please tick the appropriate boxes with regard to your above-mentioned account with the Bank:

<b>Are you a U.S. citizen ?</b> <i>(If you hold multiple citizenships, tick "yes" if one of them is U.S.)</i>	<input type="checkbox"/> Yes	<input type="checkbox"/> No
<b>Are you born in the U.S. (or a U.S. territory) ?</b> <i>The term U.S. territory includes amongst others, Guam, the Commonwealth of Puerto Rico and the U.S. Virgin Islands.</i>	<input type="checkbox"/> Yes	<input type="checkbox"/> No
<b>Are you a resident of the U.S. for U.S. tax purposes because:</b>	<input type="checkbox"/> Yes	<input type="checkbox"/> No
- <b>You are in possession of a U.S. Green Card (irrespective of expiry date) ?</b>	<input type="checkbox"/> Yes	<input type="checkbox"/> No

A U.S. Green Card means a U.S. alien registration card as a lawful permanent resident issued by the U.S. Citizenship and Immigration Service (USCIS). An individual who, at any time during the calendar year, has been admitted to the U.S. as a lawful permanent resident is a resident alien for that year. An individual ceases to be a lawful permanent resident if the status was revoked or determined to have been abandoned.

- **You meet the substantial presence test ?**  Yes  No

To meet the substantial presence test, you must have been physically present in the U.S. on at least:

- a. 31 days during the current year, and
- b. 183 days during the 3-year period that includes the current year and the 2 years immediately before. To satisfy the 183 days requirement, count:
  - All of the days you were present in the current year, and
  - One-third of the days you were present in the first year before the current year, and
  - One-sixth of the days you were present in the second year before the current year.

- **If you meet the substantial presence test, but left the U.S. during this calendar year, is your residence still temporarily or permanently in the U.S. ?**  Yes  No

- **Of any other reason ?**  Yes  No

Please state the reason:

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**I hereby certify that:**

- I am not a U.S. Person for U.S. tax purposes  
 I am a U.S. person for U.S. tax purposes and will provide an IRS Form W-9

### 3. Country(ies)/Jurisdiction(s) of Residence for Tax Purposes and related Taxpayer Identification Numbers or functional equivalents (TINs)

Please complete the following table indicating:

- All countries/jurisdictions where you are resident for tax purposes; and
- Your TIN for each country/jurisdiction indicated.

Each country/jurisdiction has its own rules for defining tax residence, as well as rules governing the formats of TINs (or equivalent). Please refer to the following OECD websites to determine your tax residence and to find your TIN (or equivalent):

<http://www.oecd.org/tax/automatic-exchange/crs-implementation-and-assistance/tax-residency/>  
<http://www.oecd.org/tax/automatic-exchange/crs-implementation-and-assistance/tax-identification-numbers/>

Country/jurisdiction of residence for tax purposes	TIN	If no TIN available enter reason A, B, C or D
1.		
2.		
3.		

If you are unable to provide your TIN for a specific country/jurisdiction of residence for tax purposes, please include the appropriate reason A, B, C or D in the right column of the table above:

**Reason A:** The country/jurisdiction of residence for tax purposes does not assign TINs to its residents.

**Reason B:** The Account Holder is a new resident and his/her TIN is not issued yet (please note that the TIN must be submitted within 90 days).

**Reason C:** Despite the country/jurisdiction of residence for tax purposes generally issuing TINs, the Account Holder is not required to obtain a TIN.

**Reason D:** The Account Holder is otherwise unable to provide a TIN. Please specify the reason:

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**By signing this form, I certify that I am resident for tax purposes only in the country(ies)/jurisdiction(s) listed above.**

#### 4. Change in Circumstances

For the duration of the contractual relationship with the Bank, the Account Holder hereby confirms that he/she undertake to notify the Bank within 30 days on his/her own initiative, if the status for U.S. tax purposes and/or his/her country(ies)/jurisdiction(s) of residence for tax purposes changes. If any certification made on this form becomes incorrect, the Account Holder agrees that he/she will submit a new form and/or further necessary forms and documentation within 90 days after such change in circumstances.

In case of any change in circumstances, the Account Holder further affirms that he/she is aware that the above mentioned relationship with the Bank may be terminated, if he/she fails to comply with his/her obligation to submit the relevant documentation required to determine whether the account is U.S. or non-U.S. for tax purposes and/or the Account Holder's country(ies)/jurisdiction(s) of residence for tax purposes.

#### 5. Declaration and Signature

By signing this form below, the Account Holder acknowledges and confirms that:

1. The supplied information is covered by the full provisions of the terms and conditions of the Account Holder's relationship with FlowBank SA setting out how the information may be used and shared.
2. The information contained in this form and information regarding the above mentioned bank account may be reported to the tax authorities in Switzerland and exchanged with tax authorities of other countries in which the Account may be resident for tax purposes where those countries have entered into agreements to exchange financial account information with Switzerland.
3. All statements made and confirmations given in this form are – to the best of his/her knowledge and belief – true, correct and complete.
4. The Account Holder is aware that based on Article 35 of the Swiss AEOI Act, willfully providing incorrect information on a self-certification, not notifying the Bank about any change in circumstances or providing incorrect information about any change in circumstances is subject to penalty.

\_\_\_\_\_  
Place and Date (DD-MM-YYYY)

\_\_\_\_\_  
Signature of the Account Holder

## GLOSSARY

### **Account Holder (FATCA and AEOI/CRS)**

The term Account Holder means the person listed or identified as the holder of a financial account by the Financial Institution that maintains the account. A person, other than a financial institution, holding a financial account for the benefit or account of another person as agent, custodian, nominee, signatory, investment advisor, or intermediary, is not treated as holding the account for purposes of AEOI, and such other person is treated as holding the account. In the case of a banking relationship with a trust, the trust is the Account Holder for AEOI purposes and not the trustee.

### **Active Non-Financial Entity (NFE) (FATCA and AEOI/CRS)**

An Active NFE is an NFE by reason of income or assets if less than 50% of the NFE's gross income for the preceding calendar year or other appropriate reporting period is passive income (e.g. dividends, interest, rents, royalties, annuities) and less than 50% of the assets held by the NFE during the preceding calendar year or other appropriate reporting period are assets that produce or are held for the production of passive income.

### **Controlling Persons (FATCA and AEOI/CRS)**

The term Controlling Persons means the natural persons who exercise control over an entity. In the case of a trust, such term means the settlor(s), the trustee(s), the protector(s) (if any), the beneficiary(ies) or class(es) of beneficiaries, and any other natural person(s) exercising ultimate effective control over the trust, and in the case of a legal arrangement other than a trust, such term means persons in equivalent or similar positions. The term Controlling Persons must be interpreted in a manner consistent with the Swiss implementation of the Financial Action Task Force Recommendation, i.e. for banking relationships in Switzerland the Agreement on the Swiss banks' code of conduct with regard to the exercise of due diligence (CDB 20).

### **Country of residence for tax purposes (AEOI/CRS only)**

Generally, an individual is resident for tax purposes in a country if, under the laws of that country (including tax conventions), he/she pays or should be paying tax therein by reason of his/her domicile, residence, or any other criterion of a similar nature (i.e. full tax liability), and not only from sources in that jurisdiction. Dual resident individuals may rely on the tiebreaker rules contained in tax conventions (if applicable) to solve cases of double residence for determining their residence for tax purposes.

### **Financial Institution (FATCA and AEOI/CRS)**

The term Financial Institution means a Custodial Institution, a Depository Institution, a Managing or Professionally managed Investment Entity (PMIE), or a Specified Insurance Company.

### **Passive NFE (FATCA and AEOI/CRS)**

The term Passive NFE means any NFE that is not an Active NFE. Additionally, a Professionally Managed Investment Entity (PMIE) located in a Non-Participating Jurisdiction from the perspective of Switzerland is also treated as a Passive NFE for AEOI purposes.

### **Reportable Account (AEOI/CRS only)**

The term Reportable Account means an account held by one or more Reportable Persons or by a Passive NFE (or PMIE in a Non-Participating Jurisdiction) with one or more Controlling Persons that is a Reportable Person, provided it has been identified as such pursuant to the applicable AEOI due diligence procedures.

### **Reportable Person (AEOI/CRS only)**

The term Reportable Person means a person that is resident for tax purposes in a Reportable Jurisdiction under the tax laws of such jurisdiction other than: (i) a corporation the stock of which is regularly traded on one or more established securities markets; (ii) any corporation that is a Related Entity of a corporation described in clause (i); (iii) a Governmental Entity; (iv) an International Organization; (v) a Central Bank; or (vi) a Financial Institution.

### **Reportable Jurisdiction (AEOI/CRS only)**

The term Reportable Jurisdiction means a country/jurisdiction (i) with which Switzerland has an agreement in place pursuant to which Switzerland is obliged to provide the information about the residents of that country and their accounts (Reportable Accounts), and (ii) which is identified in the following list:

[https://www.sif.admin.ch/sif/en/home/multilateral/steuer\\_informationsaust/automatischer-informationsaustausch/automatischer-informationsaustausch1.html](https://www.sif.admin.ch/sif/en/home/multilateral/steuer_informationsaust/automatischer-informationsaustausch/automatischer-informationsaustausch1.html)

### **TIN (FATCA and AEOI/CRS)**

The term TIN means Taxpayer Identification Number or a functional equivalent in the absence of a TIN. A TIN is a unique combination of letters or numbers assigned by a jurisdiction to an individual or an entity and used to identify the individual or entity for the purposes of administering the tax laws of such jurisdiction. Further information regarding the acceptable TINs can be found on the OECD AEOI Portal:

<http://www.oecd.org/tax/automatic-exchange/crs-implementation-and-assistance/tax-identification-numbers/>

## GENERAL TERMS AND CONDITIONS

This document governs the contractual relationship between **FlowBank SA** (hereinafter referred to as the “**Bank**”) and the client (hereinafter referred to as the “**Client**”) and sets out the general terms and conditions (hereinafter “**General Terms and Conditions**”) applicable to any specific service provided by the Bank.

The Bank is authorised and regulated as a bank in Switzerland by the Swiss Financial Market Supervisory Authority (FINMA), whose address is Laupenstrasse 27, 3003 Bern.

### 1. SCOPE

1.1 The General Terms and Conditions, together with the completed Application Form, the Data Sharing Declaration (Banking Secrecy waiver), the Risk Disclosure, the Summary Order Execution Policy, the Summary Conflicts of Interest Policy, the Privacy Notice, the Market Information (as amended from time to time) and any additional terms and conditions issued by us, including those related to credit accounts and any other documents that we may provide to you which are stated to form part of an agreement between us, are collectively known as the “**Agreement**”.

1.2 Except as otherwise agreed, the Agreement applies to any and all accounts (hereinafter individually, the “**Account**” and collectively, the “**Accounts**”) opened by the Client at any time with the Bank.

1.3 All new business relationships, including the opening of an Account and the provision of additional Services (as defined below), shall be decided by the Bank at its sole discretion. The Bank shall only be bound by the Agreement once it has confirmed the new business relationship to the Client.

### 2. SERVICES

2.1 The Bank provides a variety of banking investment and e-trading related services. The Bank offers a platform (hereinafter the “**Platform**”) for the execution of transactions ( the “**Transactions**”) in all sorts of financial instruments, such as securities, book-entry securities, non-securitised rights, investment fund units, commodities and all associated derivatives, contracts and options, etc. (hereinafter the “**Financial Instruments**”).

2.2 Unless otherwise indicated, the Bank will enter into all Transactions as riskless principal (and not as an agent for any other person) and deal with the Client on an

execution-only basis exclusively. Notwithstanding the foregoing sentence, the Bank may act as the counterparty in certain Transactions, as indicated in the terms of such Transactions or as otherwise indicated to the Client. If acting as the Client's counterparty, the Bank will be the seller of Financial Instruments when the Client is the buyer, and vice versa.

2.3 The Client agrees that the Bank is under no obligation to satisfy itself as the suitability of any Transaction for the Client, to monitor or advise the Client on the status of any Transaction or to make margin calls.

2.4 The Bank will not provide the Client with any advice on the merits or suitability of the Client entering into the Agreement or any Transaction and will never provide the Client with any investment advice although the Bank may provide the Client with generic or factual information from time to time on the nature, the terminology and of the procedures involved with such Transactions or concerning factual financial data information.

### 3. RISK ACKNOWLEDGMENT

3.1 The Client accepts and acknowledges that Transactions in Financial Instruments may be very speculative and may involve significant financial risks which may result in losses either in the amount of or in excess of the amount deposited by the Client.

3.2 All Transactions shall be entered into at the Client's risk, and the Client shall be solely responsible under all circumstances for the Transactions and their results. The Client accepts to assume the risks involved in carrying out his Transactions.

3.3 The Client acknowledges having read and understood and acknowledge, respectively undertakes to read and will not enter into Transactions without having understood, our risk disclosures, fact sheets and information provided by us in relation to Transactions. In particular, the Client must read and understand disclosures relating to foreign exchange Transactions, contracts for difference and over-the-counter derivatives, as these instruments are highly speculative. The Client is aware of the significant leverage effect used in these kinds of transactions and recognizes and accepts that small movement in prices can generate considerable gain or loss.

3.4 The Client accepts that due to market rules as described under Article 7 below, orders cannot be executed outside the Business Days, which may cause considerable losses under exceptional circumstances or another undesirable situation. Stop loss orders (as defined on our Website or on our platforms, may be executed at prices significantly worse than the price desired by the Client. The Client's open orders may also not be cancelled outside Business Days or outside the hours of operation of the Platforms.

#### 4. PROVISION OF CROSS-BORDER SERVICES (LOCAL RESTRICTIONS)

4.1 The Client accepts and understands that the policy of the Bank is not to appeal to persons resident abroad to contract its Services. The Client confirms that he took the steps to request opening of an Account out of his own initiative and that the Bank did not approach him in this regard; if this is not the case, the Client undertakes not to finalize the account opening process.

4.2 The Client is aware that the Bank may not be able to provide him with all or some of its Services and/or products based on his place of residence and/or status.

#### 5. DECLARATION OF NON-US STATUS OR US STATUS

5.1 The Bank shall comply with the Qualified Intermediary Agreement and the Foreign Financial Institution Agreement pursuant to the Agreement between Switzerland and the United States of America (hereinafter the "USA") for cooperation to facilitate the implementation of the "Foreign Account Tax Compliance Act" (hereinafter, together with the Foreign Financial Institution Agreement, the "FATCA Regulations") with the US tax authorities (hereinafter the "IRS").

5.2 The Client, as an individual, confirms that:

a) he is a "non-US person", i.e. he is not a US citizen (be it by single, dual or multiple nationalities) and does not have a "resident alien" status (e.g. he is not holding a "Green Card" and has not been a long-term resident in the USA in the current year and the previous two years).

Further, the Client confirms that he is the beneficial owner of the securities held and the income generated therewith in accordance with US tax law. In the event of an existing double taxation treaty between the USA and the Client's country of residence, the Client asks for and the Bank grants to the Client, in principle, a reduction of the US withholding tax on income of US origin. In such a case, and depending on the circumstances, the Bank is entitled to ask for additional documentation. The Bank is also entitled to ask for further documentation if US indicia are identified; OR

b) he is a "US person", i.e. he is a US citizen (be it by single, dual or multiple nationalities) or he has a "resident alien" status (e.g. because he is holding a "Green Card" or has been a long-term resident in the USA in the current year and the previous two years). Further, the Client confirms that he is the beneficial owner of the securities held and the income generated therewith in accordance with US tax law. If the Client is or becomes a US person, the FATCA Regulations require that the Client provides the Bank with a Form W-9. By providing a Form W-9 to the Bank, the Client accepts that the Bank shall provide, directly or indirectly, the IRS, the Bank's withholding agents and custodians, or any related parties, with confidential and personal information about the Client and his Accounts with the Bank, such as

the Client's identity, name and address, his Tax Identification Number ("TIN"), the Account number, the Account value and income and gains as well as documents such as IRS forms. The Client hereby irrevocably consents to such disclosure and fully releases the Bank from its obligations of banking secrecy, confidentiality and/or data protection under Swiss or any other applicable law(s) which might otherwise preclude the disclosure of such information (hereinafter "Banking Secrecy Waiver").

5.3 If the Client is not an individual, he confirms that:

a) it is a "non-US person", i.e. it has not been created, is not registered or incorporated in the USA and it is not a US person for any other reason. Further the Client confirms that it is the beneficial owner of the securities held and the income generated therewith in accordance with US tax law. In the event of an existing double tax treaty between the USA and the Client's country of incorporation or organization, the Client asks for and the Bank grants to the Client a reduction of the US withholding tax on income of US origin only when the Bank receives the requested documents. In such a case, and depending on the circumstances, the Bank is entitled to ask for additional documentation; OR

b) it is a "US person", i.e. it has been created, is registered or incorporated in the USA or it is a US person for any other reason. Further the Client confirms that it is the beneficial owner of the securities held and the income generated therewith in accordance with US tax law. If the Client is or becomes a US person, the FATCA Regulations require that the Client provides the Bank with a Form W-9. By providing a Form W-9 to the Bank, the Client accepts that the Bank shall provide, directly or indirectly, the IRS, the Bank's withholding agents and custodians, or any related parties, with confidential and personal information about the Client and its accounts with the Bank, such as the Client's identity, name and address, its Tax Identification Number ("TIN"), the account number, the account value and income and gains as well as documents such as IRS forms. The Client hereby irrevocably consents to such disclosure and fully releases the Bank from their obligations of banking secrecy, confidentiality and/or data protection under Swiss or any other applicable law(s) which might otherwise preclude the disclosure of such information.

5.4 In the case where the Client is not the beneficial owner of the securities held and the income generated therewith in accordance with US tax law, the Client shall inform the Bank and communicate the details about the beneficial owner.

5.5 If the Client is an individual, he shall inform the Bank immediately of any change to his "non-US person" status. In such event, the FATCA Regulations require that the Client provides the Bank with a Form W-9 within 90 days and the above Banking Secrecy Waiver shall apply in full force upon the receipt of the Form W-9. If no Form W-9 is provided, the Client acknowledges that, in accordance with

the FATCA Regulations, the Bank shall (a) report his Account(s) details to the IRS in an aggregated form, (b) deliver under a mutual assistance procedure specific information concerning his Account(s) to the Swiss Federal Tax Administration, which may exchange this information under the double taxation agreement with the IRS and (c) under certain circumstances set forth in the FATCA Regulations, levy a withholding tax of 30% on his income and earnings in accordance with US tax law.

5.6 If the Client is not an individual, it shall inform the Bank immediately of any changes to its “non-US person” status or its FATCA status. In such event, the FATCA Regulations require that the Client provides the Bank within 90 days with a Form W-9 if its status changed to US person or a Form W-8 if its FATCA status changed. If the Client’s status changed to US person, the above Banking Secrecy Waiver shall apply in full force upon the receipt of the Form W-9. If no Form W-9 or W-8 is provided, the Client acknowledges that, in accordance with the FATCA Regulations, the Bank (a) may be obliged to report its account(s) details to the IRS in an aggregated form, (b) may be obliged to deliver under a mutual assistance procedure specific information concerning its account(s) to the Swiss Federal Tax Administration, which may exchange this information under the double taxation agreement with the IRS and (c) under certain circumstances set forth in the FATCA Regulations, may levy a withholding tax of 30% on its income and earnings in accordance with US tax law. The Bank may ask for further documentation/confirmation to confirm the Client’s FATCA status according to the FATCA Regulations.

5.7 The Client acknowledges that, for legal and operational reasons, the Bank reserves the right to prevent US persons from trading any US securities (either listed on US markets or on other markets) as well as investment funds offered on the Bank’s Trading Platform. In view of the above, in particular where the Client holds US securities in the Account at the time he/it becomes a US person, the Client agrees that the Bank may ask the Client to sell all US securities held in the Account and that, if no Form W-9 is provided within 90 days, the proceeds of the sale of the US securities may be subject to “Backup Withholding Tax” at the rate applicable at the time of the sale (currently 28 percent), which is to be paid to the IRS.

## 6. RESIDENCE FOR TAX PURPOSES

6.1 The Organization for Economic Cooperation and Development (OECD) released, on July 21, 2014, a Standard for Automatic Exchange of Financial Account Information in Tax Matters (the “**Standard**”). The Standard and its current and future related international and national laws (together, the “**AEOI Regulations**”) call on governments that have signed at least one automatic exchange of tax information agreement (the “**Reporting Jurisdictions**”):

- a. to obtain, from their financial institutions, detailed account information and
- b. to have their respective competent authorities exchange that information automatically with other Reporting Jurisdictions on an annual basis, where both respective jurisdictions have entered into a mutual agreement to exchange such tax information.

Switzerland is a Reporting Jurisdiction. As such, the Bank, being a Swiss financial institution, is required to apply enhanced due diligence procedures and may need to report some financial account information to the Swiss competent authority, namely the Swiss Federal Tax Administration (the “**SFTA**”), in accordance with the AEOI Regulations.

6.2 The Client understands that the Bank may need to apply enhanced due diligence procedures to record the residence for tax purposes of the Client, including where the Client is not a resident for tax purposes in a Reporting Jurisdiction. In the above-mentioned context and as part of the account opening process, the Client:

- a. confirms his/her/its residence(s) for tax purposes (i.e. the jurisdiction(s) in which the Client is treated as being tax resident, according to each such jurisdiction’s domestic tax legislation);
- b. provides the Bank with one or more valid Taxpayer Identification Number(s) (the “**TIN(s)**”) or any other high integrity number with an equivalent level of identification (as determined by each jurisdiction for AEOI purposes);
- c. provides the Bank with his/her date of birth, and
- d. if requested by the Bank, provides any reasonable documentation or explanations in order to support the above.

In addition, where the Client must be regarded as an entity, the Client:

- a) confirms its status as a reporting financial institution (FI), non-reporting FI, active non-financial entity (NFE) or a passive NFE;
- b) ensures the provision of the residence(s) for tax purposes, TINs and dates of birth of every controlling person (as defined by the AEOI Regulations and provided that the entity must be regarded as having one or more controlling person(s) pursuant to the AEOI Regulations), and
- c) if requested by the Bank, provides any reasonable documentation or explanations in order to support the above.

6.3 The Client understands that the Bank may be required to report certain Client information and, where

relevant, information on the entity's controlling persons (including, but not limited to, name, address and date of birth) as well as certain Client's Account(s) information (including, but not limited to, balance, interest, dividends and sales proceeds from financial assets) to the SFTA. The Client understands that the SFTA may then pass on such information to the tax authorities of each Reporting Jurisdiction for which the Client is regarded, pursuant to the AEOL Regulations, as a resident for tax purposes, but only to the extent that there is an agreement in place for the exchange of tax information between Switzerland and the other Reporting Jurisdiction(s). By agreeing to the General Terms and Conditions, the Client hereby acknowledges that such information may be reported to the SFTA, provided that the Bank, in its sole discretion, determines that such information must be reported pursuant to the AEOL Regulations.

6.4 The Client acknowledges that his/her/its information may then be used, by the competent authorities of these Reporting Jurisdictions, for other purposes than those set forth by the AEOL Regulations, albeit within the confines of any applicable law.

6.5 The Client shall inform the Bank immediately of any change to his/her/its residence(s) for tax purposes, TIN(s) or of any other relevant change in circumstances. In such event, the Client shall provide the Bank, in due time, with any documentation or explanations that the Bank can reasonably expect in order to comply with the AEOL Regulations. The Client understands that, where the information provided to the Bank is inaccurate or incomplete, the Bank may need to report the Client as being resident for tax purposes in more than one Reporting Jurisdiction.

6.6 The Client understands that if he/she/it provides the Bank with incorrect information, be it intentionally or negligently, the Client may incur a fine imposed by any competent authority.

6.7 In complying with the above, the Client may need to refer to a tax advisor and/or to sources publicly available.

6.8 Without prejudice to the above, the Client may also qualify as a U.S. person. This Section must therefore be read in conjunction with Section 7.

## 7. MARKET RULES

7.1 The Client acknowledges and accepts that a Transaction may be subject to market rules laid down in by-laws, rules, provisions, customs and practices of an exchange, a market, a clearing house, a body or any other organisation (including, if applicable, entities of the group to which the Bank belongs) involved in the execution, clearing, and/or settlement of said Transaction and/or in the custody of Financial Instruments linked to such Transaction. The Client acknowledges and accepts that such market rules may offer wide powers to the involved

organisations, in particular in exceptional circumstances or undesirable situations.

7.2 Should any such organisation take decisions or measures which affect a Transaction or an Open Position, the Bank shall be entitled to take any action (including liquidate any Open Position of the Client) which it, at its sole discretion, considers desirable to protect the interests of the Client and/or those of the Bank. The Client shall be bound by any such action and the Bank shall not be liable for any damages suffered by the Client.

## 8. INVESTMENT DECISIONS

8.1 The Client acknowledges that the Bank does not provide legal, tax-related or any other kind of advice, nor any investment advice or other recommendation to perform any Transaction or other operation.

8.2 Except as otherwise indicated, the information on the Bank's website (such as, without limitation, research reports, investment ideas and results of selection or other tools), on a Platform or in any other form provided by the Bank (e.g. as a hard copy or electronically) does not constitute a solicitation, an offer, investment advice or a recommendation on the part of the Bank. The Bank gives no guarantee that such information is correct, accurate and complete. The Bank shall not be liable for any losses, lost profits, moral prejudice, liability, tax, costs (including lawyer's and other professional's fees) and any other negative consequence of any nature whatsoever (hereinafter the "**Damages**") incurred as a result of any information issued exclusively through distribution channels or to the public by the Bank.

8.3 Instructions and orders given by the Client or a person authorised by him (hereinafter the "**Instructions**") shall be based on such person's own assessment of the Client's personal (in particular financial and tax) situation and investment objectives, as well as upon his own interpretation of the information to which he has access.

8.4 Unless otherwise indicated by the Bank, the Bank understands, in accordance with the information which the Client has provided, that the Financial Instruments that the Client trades in are appropriate for him. The Client confirms the Bank's above-mentioned understanding and confirms that he possesses the knowledge and experience required for the Transactions that are carried out by him. The Client further confirms to be aware of the regulations, directives, terms of business, standard practices, and other rules applicable to Financial Instrument trading and agrees to abide by those rules.

8.5 The Client acknowledges that possession of the required knowledge and experience in no way guarantees the success of his Transactions. The Client understands and acknowledges that past yields and profits are no

indication of future performance and that the Bank does not guarantee any profit or freedom from loss.

8.6 The Client is aware that, unless otherwise requested by the Bank, the Bank has no or only partial knowledge of his personal (in particular financial and tax) situation.

8.7 The Client acknowledges that he is solely responsible for taking investment decisions and deciding whether the Transactions he carries out are suitable in view of his personal (in particular financial and tax) situation, his investment objectives and other relevant circumstances; and the Client understands that he alone shall, and accepts to, bear all (financial, tax and other) consequences connected to his investment decisions. The fact that the Bank agrees to execute a Transaction on behalf of the Client in no way means that the Bank recommends such Transaction or considers the same to be suitable or appropriate for the Client. In no event shall the Bank examine the suitability or the appropriateness of the Transactions that the Client carries out and the Bank shall have no responsibility to advise him in this respect.

8.8 The Client accepts that, unless otherwise agreed in writing, he is solely responsible for the management and monitoring of any position opened following a Transaction ("**Open Position**"). The Client agrees to frequently consult the platform and/or his Account and to constantly monitor Open Positions.

## 9. Platform

9.1 The Bank offer, through our website, a platform (the "**Platform**") for the trading of Financial instruments.

9.2 To use the Bank website or Platform, the Client will be provided with a username and a password (Access Code) allocated by the Bank. The Client will need to provide the Access Code each time he wishes to use the Bank website or Platform, which will identify him to the Bank. The use of the Client's Access Code will be deemed by the Bank to be use of its website or Platform by the Client with his knowledge and consent.

9.3 In relation to the Access Code, the Client acknowledge and undertake that:

- (i) he will be responsible for the confidentiality and use of his Access Code;
- (ii) he will change his password regularly;
- (iii) other than with the Bank's prior written consent, he will not disclose his Access Code to other persons for any purpose whatsoever;
- (iv) without limiting the generality of clause 10, the Bank may rely on all instructions, orders and other communications entered using his Access Code, and he will be bound by any transaction entered into

- (v) or expense incurred on his behalf in reliance on such instructions, orders and other communications; and he will immediately notify the Bank at the client services desk if he becomes aware of the loss, theft or disclosure to any third party or of any unauthorised use of his Access Code.

9.4 The Client acknowledges that the Bank's website or Platform is provided for use only by the Client or by others on his behalf with the Bank's consent.

9.5 If the Client tells the Bank or the Bank believes that the Client's Access Code is being used without his knowledge by unauthorised persons or has been disclosed by him to other persons without the Bank's consent, the Bank may without prior notice suspend or terminate the Client right to use the Bank's website or Platform.

9.6 The Bank may at its absolute discretion introduce and require additional levels of user identification for all or part of our services.

9.7 If the Bank considers it necessary for its own protection or that of its contractual partners, the Bank may at any time, on a case by case basis and as the Bank see fit, decide, without giving prior notice or giving reasons, to limit or cancel the Client right to access our website or the Platform and/or refuse to execute the Client Instructions, to the extent that these Instructions do not solely concern the liquidation of open positions. The Bank will inform the Client if the Bank takes such a decision.

9.8 The Bank reserves the right to amend or change the terms on which the Client may access our website or Platform.

9.9 The Bank will not be liable for any loss suffered by the Client as a result of the Bank exercising its rights under clause 9.7 above.

9.10 The Client shall be solely responsible for providing and maintaining any equipment he uses to access the Bank's website or Platform and for making all appropriate arrangements.

## 10. INSTRUCTIONS FROM THE CLIENT AND COMMUNICATION

10.1 Instructions (the "**Instruction(s)**") from the Client shall, generally, be submitted via the Account or a Platform. If the Client submits an Instruction by letter or fax, the Bank will verify the signature by comparing said signature against the specimen lodged at the Bank applying due business diligence.

10.2 The Bank is authorised, but not obliged to, carry out all Instructions issued by telephone, e-mail, fax or any other means of electronic communication, even where these Instructions are not subsequently confirmed in

writing with an original signature. However, the Bank reserves the right to carry out such Instructions only after it has obtained a confirmation in writing with an original signature or in such form as the Bank may request or after it has taken any further measures for the purposes of identification. The Bank shall not be liable for any Damages resulting from any delay caused by such request for a confirmation or such further measures. Unless clearly marked as confirmation of an Instruction previously given, the Bank shall not be held liable for executing the said Instruction twice.

**10.3** The Client is solely responsible for all Instructions and communications issued with his passwords and other personal identification codes (hereinafter the “**Identification Codes**”) as well as for all Transactions and other operations carried out with his Identification Codes. Any person using the Client’s Identification Codes or identifying himself by telephone or over the Internet (as defined below) by using the correct Identification Codes shall be considered by the Bank as authorised to act on behalf of the Client, notwithstanding the absence of a power of attorney in favour of this person. **The Bank shall not be liable for any Damages suffered by the Client as a result of Instructions, communications, Transactions or other operations (such as payments) carried out using his Identification Codes even in cases where such have been used fraudulently, illegally and/or against the wishes of the Client.**

10.4 The Client shall take any and all measures necessary in order to protect his Identification Codes and to ensure that unauthorised third parties do not have access to the Platforms made available to him by the Bank or to his Account. The Bank strongly recommends to the Client that he regularly change his passwords. If the Client stores his Identification Codes or any other confidential information in an accessible manner on his computer or anywhere else, he does so at his own risk. The Client shall immediately inform the Bank if he suspects his Identification Codes to be known by an unauthorised third party and if the access to the Platforms and/ or his Account needs to be blocked. The Client shall bear any and all consequences linked directly or indirectly to the blocking and unblocking of the Platforms or of his Account.

10.5 Without giving any reason or being liable for any Damages resulting from such decision, the Bank may at its sole discretion decline to execute Instructions it believes to be in infringement of any applicable legal provisions, market rules or internal or external rules for the Bank.

10.6 The Bank shall be authorised at any time to reverse any Transactions and other operations (such as payments and transfers of Financial Instruments) made by mistake.

10.7 The Client acknowledges that it might be impossible to rescind, withdraw or amend a given Instruction, even if it is not yet executed at the time of the

Client’s request to do so. The Client acknowledges that he is solely liable for any Damages resulting from any rescinding, withdrawal or amendment of an Instruction which is in the process of being executed.

10.8 Subject to other provisions of the Agreement, all instructions and other communications from the Client shall be made in such language as shall be offered by the Bank.

## Telephone

10.9 Any price given by the Bank over the telephone prior to execution of a Transaction is deemed to be indicative. The Bank does not warrant that a Transaction carried out over the telephone will be carried out at the price displayed on a Platform. The relevant price is the price that is booked in the Client’s Account.

10.10 The Bank shall not be liable for any Damages suffered by the Client due to misunderstandings over the phone due to, without limitation, poor or faulty connection, background noise at the Client’s location, language used, etc.

## Internet

10.11 The Bank offers the Client the possibility of carrying out Transactions and other operations (e.g. payments) via the Internet and via other means of electronic communication such as mobile applications (hereinafter collectively, the “Internet”). The Bank reserves the right, at its sole discretion, to conduct technical maintenance, during which time, access to a Platform or to the Bank’s website may not be possible and it may also not be possible to carry out Transactions and other operations.

10.12 The Client shall be liable for any Damages in connection with his technical access to the Platforms and/ or his Account. The Client shall use the appropriate hardware and software, in order to connect to the Platforms and/ or his Account.

10.13 The Client is aware of the risks inherent in using a Platform or the Bank’s website or otherwise in using the Internet, including the risk of using open, generally public networks for what regards the transmission of data from the Client to the Bank and from the Bank to the Client. He is also aware that data are regularly transmitted in an unsupervised manner beyond Switzerland’s borders, even if the sender and the recipient are both located in Switzerland. Even where the data themselves are encrypted, the sender and recipient can sometimes remain unencrypted, such that third parties may be able to infer their identity.

10.14 The Bank expressly disclaims any liability for any Damages incurred by the Client in connection with transmission errors and failures (including delays in the transmission of Instructions, misunderstandings,

duplications, etc.), breakdowns (e.g. caused by any maintenance), slowdowns, overloads, transmission cut-outs, technical defects, service interruptions (e.g. systems maintenance), disruptions, interference, illegal attacks (e.g. hacking) and wilful blockage of telecommunication devices and networks (e.g. "mail bombing", denial of service) or in connection with other malfunctions, errors or deficiencies on the part of telecommunication and network operators, exchanges, settlement or clearing systems, other financial service providers or the Client (including Client's hardware and software).

10.15 The Bank accepts no liability and gives no guarantee that data transmitted and published via the Internet are correct, accurate and complete. Account related data (e.g. account balances in the Account) and information in the public domain (e.g. stock exchange prices or exchange rates) shall not be binding. The Client is particularly aware of the following Internet specific risks for which the Bank cannot accept liability:

- a) Inadequate knowledge of the system and defective security measures can facilitate unauthorized access. The Client is aware of the risk that his Account may be infiltrated by computer viruses and other harmful programs that infected the Client's hardware or software (e.g. via the Internet, e-mails or the exchange of data carriers) or may be misused by an unauthorised third party. The hardware and software used by the Client should always be from a trustworthy source. The Client shall be responsible for informing himself of the necessary security measures (e.g. anti-virus programs, firewalls) and for taking such measures;
- b) The preparation by Internet providers of user statistics, from which it may be deduced that the Client has contacted the Bank;
- c) The use of the Client's hardware and software by persons other than the Client brings additional risks. If the Client uses and stores any information (notably his password, user ID, portfolio information, account statements, etc.) on an accessible manner on his hardware, he does so at his own risk and is fully responsible for all consequences.

10.16 The Client acknowledges that certain software components, such as coding algorithms, may be subject to import and export restrictions in certain countries. The Client must inform himself accordingly and shall assume sole liability for risks in this regard. The Bank accepts no liability for the infringement of provisions governing the import, export and use of prohibited software components.

## Common provisions / Liability

10.17 The Bank shall verify the signature of the Client or a person authorised by him on any written Instruction with due business diligence. The Bank shall not be obliged to take further measures for identification and shall not be

liable for any Damages resulting from falsification, identification error or misuse by third parties.

10.18 Any Damages resulting from the use of postal, courier, telephone, e-mail or fax services or any other means of communication, such as delays, misunderstandings, transmission or other errors, data losses, repetition, technical faults, overloads, (system) breakdowns or interruptions, malfunctions, interference, etc. shall be borne by the Client.

## 11. JOINT ACCOUNT

11.1 If more than one person executes the Agreement as the Client, they shall collectively be joint account holders. Each joint account holder shall both be a joint and several creditor and a joint and several debtor within the meaning of the Swiss Code of Obligations (CO) in respect of all claims and obligations assumed in accordance with the Agreement or any part thereof, including any amounts due to the Bank, either currently or in the future, even if such liabilities arise as a result of one joint account holder acting on his own.

11.2 The Bank is authorised to send and provide all notices (the "Notices") and any other communication to any one of the joint account holders, and such Notices and other communication shall be deemed to have been duly delivered to all the joint account holders.

11.3 Unless otherwise agreed with the Bank in writing, each joint account holder shall have full authority to operate the Account and shall be entitled to dispose of any or all of the assets in the Account individually and without restriction. Each joint account holder is entitled to individually give Instructions to the Bank, to appoint any person authorised on behalf of the joint account holders, and to terminate the relationship with the Bank. Any such Instructions or actions shall bind all other joint account holders and the Bank shall not be liable for any Damages resulting therefrom. Notwithstanding the foregoing and regardless of individual signature authorisations, the Bank is authorised, but not obliged, to require a joint Instruction from all joint account holders whenever it deems fit.

11.4 In the event of the death of any of the joint account holders, the Bank shall be entitled to execute any Instructions that it may have received individually from the surviving joint account holder(s) or from the heirs of the deceased joint account holder(s), acting together or through a common representative, including instructions to close the Account. However, should the Bank decide, for any reason whatsoever, not to execute the Instructions received from the surviving joint account holder(s) or from the heirs of the deceased joint account holder, it shall not be held liable for any Damages arising therefrom, unless it can be proved that the Bank acted with gross negligence or showed wilful misconduct. Additionally, the Bank remains free to take such action, require such documents and

restrict Transactions or other operations in the Account as it may deem advisable to protect the Bank against any Damages. The estate(s) of the deceased joint account holder shall be liable, and the survivor(s) shall continue to be liable, to the Bank for any debit balance or loss in the Account resulting from Instructions received prior to the receipt by the Bank of the written notice of the death of the said joint account holder, or incurred in the liquidation of the Account, respectively.

## 12. AUTHORIZED THIRD PARTY

12.1 We recognise that in some circumstances it may be necessary or desirable for you to authorise someone (the **"Authorized Third Party"**) to manage your account. You do so at your own risk and both you and the person you wish to authorise to operate your account will be required to submit a signed power of attorney authorising and appointing the designated person as Authorised Third Party to operate your account.

12.2 If we do not have a certified true copy of your signature specimen, you will be required to provide us with additional proof of your identity, such as a certified true copy of your passport or driving licence, and/or any other document reasonably requested by us, in order to be able to appoint an Authorised Third Party.

12.3 You will be held fully responsible for all actions of the Authorised Third Party. We will be entitled to accept all instructions from an Authorised Third Party until that authority is revoked. If you wish to revoke or amend the authorisation of an Authorised Third Party, you must provide written notice of such intention to us. Any such notice will not be effective until two working days after it is received by us (unless we advise you that a shorter period will apply). You acknowledge that you will remain liable for all instructions given to us prior to the revocation/variation being effective, and that you will be responsible for any losses which may arise on any Transactions which are open at such time. In any event, we may, and without notice to you, refuse to accept instructions from any Authorised Third Party and to treat the appointment of any such Authorised Third Party as terminated.

## 13. CONFIRMATIONS

13.1 As of the date of the opening of the Account, the date of any Transaction or other operation (such as a payment) in relation to the Account and any date on which the Agreement or any part thereof is revised, updated or amended, the Client confirms to the Bank and agrees to the following for the benefit of the Bank that:

a) The Client is not legally incapacitated or interdicted to act in respect of the establishment of the business relationship with the Bank or the conclusion of any and all Transactions or other operations and is not bound by any law or regulation preventing him from entering into such a business relationship, from accessing the Trading Platforms

or the Bank's website or from concluding any form of Transaction or other operation whatsoever with the Bank.

- b) In case of a corporation, limited liability company, trust, partnership, unincorporated association, entity without legal personality or another non-natural person, the Client is duly organised and validly existing under the applicable laws of the jurisdiction of its organisation and the Bank will be notified in writing of any changes to the powers held by representatives or agents. The Client confirms that if such written notice is not provided, the Bank shall not assume any liability and that no official publication shall be binding on the Bank.
- c) The Client has obtained all necessary (corporate or other) consents and authorisations and is competent to establish a business relationship with the Bank.
- d) The monies and assets credited on the Account are and will remain, subject to the provisions of the Agreement, free of any charge, encumbrance, right of retention, pledge, lien, constraint or other forms of security.
- e) The Client has taken note of and undertakes to comply with all laws, market rules and regulations applicable to him, notably as a result of his place of domicile and nationality, including, without restriction, all regulations and requirements in respect of foreign exchange controls.
- f) The Client confirms that he is in compliance with all tax rules and requirements by tax authorities of the country or countries in which he assumes fiscal responsibility. Article 22.2 applies by analogy to the Client's duty to provide information and documentation to the Bank as regards his fiscal integrity. The Bank is not responsible for advising the Client on any tax liabilities or obligations whatsoever that may arise directly or indirectly in relation to the Accounts. The Client will, if need be, request advice from tax experts.
- g) The information that the Client has given to the Bank is complete, accurate, up to date and not misleading.

13.2 The Client undertakes to inform the Bank immediately by written notice of any changes regarding any information provided to the Bank herein, in the Account Opening Form or otherwise, whether in relation to himself, any person authorised by him or the beneficial owner.

## 14. POWER OF DISPOSAL

14.1 Only those signatures communicated to the Bank are deemed valid until such time as the Client notifies the Bank that these signatures are to be modified or revoked, notwithstanding any official registration (such as in any commercial register) or any other communication. If several persons are able to sign for an Account or on behalf of the Client, signature rights for the Accounts are deemed

to be individual, unless otherwise agreed with the Bank in writing.

14.2 Using the Bank's standard form available on its website, the Client may vest a third person with an unrestricted power of attorney (without power of substitution), thereby enabling the person so authorised to represent him in all aspects of the business relationship with the Bank, after the said power of attorney is accepted by the Bank. In principle the Bank does not accept powers of attorney granted without using the form provided by the Bank.

14.3 The Bank may require the concerned signatures to be certified. Once granted a power of attorney remains in force until the Bank receives a written notice from the Client stating that it has been revoked. A power of attorney does not expire on the death or legal incapacity of the Client.

14.4 The Client shall immediately inform the Bank with a written notice if any person authorised by him has become legally or otherwise incapable of acting. Until receipt of such written notice, or if the Client himself becomes incapable of acting without the Bank being duly informed thereof, any Damages arising from such incapacity shall be borne by the Client. No official publication shall be binding on the Bank.

## 15. CLIENT ASSETS

15.1 The Bank may, but is not obliged to, convert all monies it holds for the Client into any currency it deems necessary or desirable to cover the Client's obligations or liabilities in this currency, in application of the exchange rate chosen by the Bank.

15.2 When the Client gives an Instruction to the Bank to carry out a Transaction at any given time, the Bank shall be entitled to use the Client's assets to secure the Client's actual or potential obligations towards the Bank in respect of such Transactions.

15.3 If assets are credited to the Client's Account and if the Client knows or should in good faith know that such assets were credited erroneously, the Client shall notify the Bank immediately of said credit entry and shall return the funds to the account as specified by the Bank. If assets are credited to the Client's Account and if the Client should in good faith question whether such assets were rightly credited to his Account, the Client shall notify the Bank immediately of said credit entry.

## 16. RIGHT OF LIEN AND SET-OFF

16.1 In order to secure any present or future (including merely hypothetical) indebtedness or other obligations at any time owing from the Client to the Bank, the Client hereby grants to the Bank a right of lien over and a right of set-off against all of the Client's Accounts and all monies,

Open Positions, Financial Instruments held with the Bank or elsewhere and any other property in the Client's Accounts and all proceeds therefrom.

16.2 The Bank shall be entitled, at any time and without prior Notice (as defined below), to set off against any amounts due by the Bank any of its claims against the Client, regardless of whether such claims are due, regardless of the currencies in which they are denominated or, in the case of loans granted by the Bank to the Client, regardless of whether they are unsecured or secured by collateral. The Bank shall be entitled to set off even if the Bank's and the Client's claims are not identical. The Bank shall notify the Client of any set-off carried out pursuant to this Article.

16.3 The Bank shall further be entitled, in the event of default by the Client on any of his obligations to the Bank, at any time and where permitted without prior Notice or any further formality, to realise or make use in whatsoever manner and in any order it sees fit of the right of lien over the Client's assets either by forced or by private sale. To the extent permissible under applicable laws, in particular legal provisions on the realisation of collateral, for the purposes of the sale or appropriation of Financial Instruments, the value of Financial Instruments shall be the market value of that Financial Instrument determined reasonably by the Bank by reference to public index or by such other process as the Bank may select. It is agreed that the method of valuation provided for herein shall be deemed commercially reasonable.

16.4 The Bank is also entitled to net off the Client's Accounts at any time, irrespective of their type or the currency in which they are denominated. The Bank shall be entitled to net off even if the Bank's and the Client's claims are not identical, if the claim to be netted constitutes the return of an object or security deposited with the Bank or its custodians or is subject to objections or exceptions. The Bank shall notify the Client of any netting carried out pursuant to this Article. If the amounts payable are denominated in a currency other than Swiss francs, they shall be converted into Swiss francs at an exchange rate to be determined by the Bank.

## 17. MARGIN TRADING

17.1 The Bank may allow the Client to use leverage by entering into Transactions on margin, i.e. to enter into Transactions with a market value in excess of the Client's investment in such Transactions. The minimum margin required to be maintained, as well as the margin currently held by the Client shall both be displayed on the Account, or otherwise notified to the Client and shall in each case be an amount expressed in the base currency of the Account.

17.2 Unless the Bank indicates otherwise in writing, the Bank shall calculate margin requirements on an Account basis (and not for each individual Transaction). To determine whether the Client is able to enter into a

leveraged Transaction and what is the required margin to do so, the Bank shall therefore assess the Account in its entirety and identify the minimum margin applicable to the Account. The Bank shall determine margin requirements in its sole discretion, using its own methodology (which the Bank shall be entitled not to disclose to the Client). Margin requirements shall be subject to change at any time and without prior notice.

17.3 In determining whether the Client holds sufficient margin on the Account, the Bank shall take into account the cash deposited on the Account in the Account's base currency. The Bank shall also be entitled take into account other cash deposits as well as the value of the securities and other assets deposited on the Account. For the purposes of determining whether the Client has deposited sufficient margin, the Bank may however ascribe to cash in currencies other than the base currency, securities and other assets a value that is inferior to their market value, and may even be zero. The aggregate value of the cash and other assets deposited on the Account may therefore be inferior to the value of the margin deposited on the Account.

17.4 In the event that the Client's current margin is, in the Bank's view, about to become inferior to the minimum margin required to be maintained by the Bank, or is already inferior to the minimum margin, the Bank may ask the Client to provide additional margin (i.e. make a "margin call"). To all extent permitted by law, the Client hereby waives any right he/she may have to a margin call. If the Bank decides to make a margin call, it shall send the Client a message on the Account, or otherwise attempt to contact the Client, including by sending Notices (as defined below), and set a deadline for providing additional margin. The deadline to provide additional margin may be very short, and is subject to change at any time.

17.5 If the Client fails to provide the required margin, the Client shall be deemed to be in default in accordance with 16.3. In such a case, the Banks shall be entitled to (but not obliged) liquidate all Open Positions and sell all assets deposited with the Bank to the extent the Bank deems it necessary to reduce the Client's leverage and prevent the Client from owing money to the Bank, or limiting the amounts owed by the Client to the Bank. The Bank may use an automated system to determine when to liquidate Open Positions and sell assets, as well as to execute such liquidation and sell. The Bank's margin system and the liquidation of Open Positions and sale of assets in general are designed to protect the Bank and are in no way a guarantee that the Client will not experience losses, or that the Client's losses will be limited.

17.6 Any sale of assets under this Article 17 shall be in accordance with the modalities of Article 16, and the Bank shall continue to be entitled to enforce its set off and other rights in accordance with Article 16.

## 18. NOTICES FROM THE BANK

18.1 All notices or communications (hereinafter the "Notices") from the Bank to the Client will normally be made by means of posting a Notice in the Client's Account (including on a Platform). The Bank may issue any Notice, at its sole discretion, via any other means of communication, e.g. via letter, e-mail, fax or telephone. The Client expressly agrees to receive correspondence also in electronic format and is aware of, and accepts, any consequences, losses and risks that might result from the electronic transmission of information.

18.2 The Client shall ensure that he or any person authorised by him can be contacted by the Bank at all times by telephone, fax or e-mail. If, at its sole discretion, the Bank believes it to be in its interest and/or that of the Client, the Bank may, but is not obliged to, contact the Client even if he has issued Instructions to the contrary, without incurring any liability for contacting (or failure to contact) the Client.

18.3 All Notices from the Bank to the Client shall be deemed as having been duly issued to the Client when sent to the address, e-mail address or fax number most recently supplied by the Client, when provided orally via telephone or when made available on a Trading Platform, in the Account or on the Bank's website.

18.4 Notices from the Bank sent via letter shall be deemed as having been duly received three Business Day (as defined under Article 34.7 below) after dispatch to a Swiss address, or four Business Days after dispatch to a foreign address. Where the Bank holds no valid address for the Client, the Bank's address shall be considered the Client's address; in that event, the date of dispatch shall be the date found on the Notice copies in the Bank's possession, the date of the mailing lists, or any other relevant date found on the Notice.

18.5 Notices from the Bank sent by fax shall be deemed as having been duly received upon receipt of a successful transmission report. Notices from the Bank posted, sent or given, where relevant, on a Platform, in the Account or on the Bank's website, via e-mail or telephone shall be deemed as having been duly received as soon as they are posted, sent or given. The Client shall be responsible for regularly consulting the Platform, his Account and the Bank's website in order to take note of any Notices from the Bank.

18.6 Following a specific request from the Client, the Bank may exceptionally agree to withhold its Notices. Notices withheld by the Bank shall be deemed as having been duly issued to, and received by, the Client on the date shown on the Notices. The Client undertakes to take delivery of such withheld Notices at least once every twelve months and accepts that the Bank may destroy the Notices it withholds for the Client after a period of twelve months has elapsed. The Client releases the Bank from any and all liability whatsoever in this respect.

## 19. CONFIRMATIONS, STATEMENTS AND COMPLAINTS

19.1 Unless otherwise agreed, the confirmations of Transactions and other operations will be only made available in the Account.

19.2 The Client shall immediately verify the contents of all statements, confirmations, reports and other similar documents (hereinafter the "Reports") received from the Bank or made available on his Account. Any complaint by the Client (e.g. concerning the execution or non-execution of any order, and any objections concerning a Report or a Notice from the Bank) must be made in writing immediately upon receiving the corresponding Report or Notice, but not later than thirty days after receipt. After this period, the execution or non-execution or, as applicable, the Report or Notice concerned shall be deemed to have been approved. The Client shall bear the consequences of any delay in making the complaint.

19.3 Where a Report or a Notice is expected by the Client but is not received, the Client shall notify the Bank of this without delay.

19.4 Express or tacit acknowledgement of a Report shall be deemed to constitute approval of all the items it includes, also of any reservation made by the Bank.

## 20. LIABILITY

20.1 The Bank will perform its contractual and legal obligations towards the Clients with the ordinary business diligence as is required from any bank in Switzerland. The Bank shall only be liable to the Client for direct losses caused by fraudulent or grossly negligent breaches of the Bank's obligations under applicable Swiss law or the Agreement. In particular, the Bank shall not be liable for:

- a) Damages arising from the access to and use, or any hindrance to the access and use, of the Bank's website, the Client's Account and any of the Trading Platforms, the use of the information and Services available thereon;
- b) Damages arising from the Bank's lawful intervention pursuant to legal requirements and/or the Agreement, including the liquidation of Open Positions;
- c) Damages arising from events as described in Articles 10.14 and 10.15 or any other materialisation of any risks associated with Internet;
- d) Damages brought about directly or indirectly by extraordinary circumstances beyond the reasonable control of the Bank, which it may determine at its reasonable discretion and may only affect part of the Bank, and may include (but are not limited to) (i) technical difficulties (such as an electrical power cut, failures or breakdowns of information technology or communication channels and

equipment), (ii) unavailability and/or malfunctioning of the Bank's website or the Trading Platform and/or non- or malfunctioning of software to access the said Trading Platform for any reason whatsoever, (iii) declared or imminent wars, terrorist attacks, revolutions, civil unrest, hurricanes, earthquakes, floods and other natural disasters, (iv) mandatory provisions, steps taken by authorities, riots, strikes, lock-outs, boycotts, blockades and other significant labour disputes, regardless of whether or not the Bank is a party to the conflict, (v) the suspension, cessation or closure of any market, (vi) the imposition of limits or special or unusual terms on the trading in any market, (vii) the occurrence of a market disruption or of an exceptional movement in any market or any Financial Instrument, (viii) any other act or event that the Bank considers a hindrance to the maintaining of an orderly market, including the bankruptcy or default of a counterparty or major business relationship of the Bank, and (ix) any other situation that may be defined as "act of God" (hereinafter collectively, "Force Majeure Events").

20.2 Under no circumstances shall the Bank be liable for indirect, accumulated or subsequent Damages, nor shall it have any liability whatsoever for Damages caused by failure on the part of the Client to mitigate any Damages, in particular by failing to take immediate measures to prevent potential Damages or reduce existing Damages known or foreseeable or that should have been known or foreseeable if the Client had exercised due care and diligence. For instance, in the event that the Bank's website, the Account and/or the Trading Platforms are unavailable (e.g. due to technical problems), the Client shall use any available means of sending Instructions (e.g. telephone) or use the services of another bank or broker (e.g. to cover his Open Positions or similar positions).

20.3 The Bank may use the services of third parties, and in those circumstances the Bank shall select and appoint third parties which have the ability, capacity and are duly authorised to perform the functions and services for which they are being appointed. However, in the event of any Damages arising from an act or omission on the part of any such third party, the Bank shall not accept any liability once it has selected and appointed said third party with due care, and upon request of the Client may assign its rights, if and to the extent legally possible, against the third party to the Client.

20.4 If the Bank has failed to apply due business diligence, its liability for any Damages suffered by the Client as a result of Instructions which are not executed in time or are not executed correctly shall in any case be limited to an amount equal to the loss of interest by the Client.

## 21. INDEMNIFICATION

21.1 The Client hereby accepts to indemnify and hold harmless the Bank from and against any Damages, any other costs (including, without limitation, travel expenses, costs for the services of a debt collection company and internal handling costs, as defined by the Bank at its reasonable discretion), and any commitments (present, future, hypothetical, unexpected or otherwise) that the Bank may sustain or incur as a result of, or in relation to, (i) the Client's failure to fully and timely perform his obligations under the Agreement or any part thereof, (ii) his failure to comply with any laws and regulations applicable to him, (iii) any measures taken by the Bank to safeguard its interests or otherwise to enforce any of the provisions of the Agreement and any other agreement between the Bank and the Client and any Transaction hereunder, (iv) an Event of Default (as defined below), (v) the Client's incorrect, incomplete and/or misleading confirmations and information, in particular as regards his fiscal situation, e.g. a status as a US person, and similar information, (vi) a freezing order, an attachment, a seizure or a similar proceeding, whether civil, criminal or administrative, in relation to the Account or (vii) any event comparable to (i)-(vi).

21.2 These indemnities shall be in addition to any other right, indemnity or claim which the Bank may have under the Agreement or the applicable laws.

21.3 The obligations of this Section 20 shall remain in force notwithstanding the termination of the Agreement or any part thereof.

## 22. FEES AND CHARGES TO THE CLIENT

22.1 The Bank shall be entitled to debit from any Account the fees, commissions and costs stipulated in the current fee schedule appearing on the Bank's website or agreed separately in writing.

22.2 The Bank reserves the right to amend its fees, commissions and costs at any time, and the Client shall be notified of such amendments accordingly. Save where otherwise advised by the Bank in its Notice, such amendments shall be deemed as having been approved if they are not contested in writing within thirty days of the date of the Notice.

22.3 For any non-standard Services performed upon the Client's Instruction or in his presumed interests for which no indication are found on the Bank's website but that should, based on general experience, normally be performed against compensation, the Bank may use its own discretion to calculate and debit from the Account a reasonable compensation.

## 23. FINANCIAL BENEFITS OF THE BANK

23.1 The Client acknowledges and accepts that the Bank may receive, directly or indirectly, fees, commissions (e.g. sales, distribution, trailing or acquisition commissions), retrocessions, indemnities, discounts or other benefits (hereinafter the "**Financial Benefits**") from third parties (including entities of FLOWBANK Group) in connection with the Services provided to the Client ("Third-Party Services").

23.2 The nature, amount and calculation of these Third-Party Services depend on the third party involved, as well as the type, volume and frequency of the investments or operations carried out. The parameters for calculating these Third-Party Services are as follows:

- With regard to collective investments, between 0% and 1.3% annually of the amounts invested in the collective investments concerned;
- For structured products and special issues, between 0% and 1.5% of the issue price of the structured product or issue concerned;
- Regarding investment in certain private equity, between 0% and 1% annually of the amounts invested in the product concerned.

23.3 The Client understands and accepts that the Bank's perception of these Third-Party Services may give rise to conflicts of interest insofar as they are likely to encourage the Bank to make investment products or service providers available, with whom it has concluded a remuneration agreement. However, the Bank takes care to act in the best interests of the Client.

23.4 The Client accepts that these Third-Party Services shall remain acquired by the Bank in respect of the remuneration due to him for the services provided to the Client, in addition to the charges levied by the Bank from the Client. He thus declares to renounce, irrevocably, any claim for restitution of these Third-Party Services. At the Client's request, the Bank will provide him with any useful information in relation to these Third-Party Services received by the Bank. The Bank reserves the right to charge costs for research carried out in this regard, if applicable.

23.5 In addition, the Bank may have to pay compensation to third parties with whom the Client has dealings and who have introduced the Client to the Bank, in particular business introducers and independent managers.

23.6 The remuneration, which may take the form of a contribution commission ("Finder's fees"), provisions, discounts and other advantages, varies in particular according to the value of the Client's assets and / or the transactions carried out. The Client confirms that he has been duly informed by the third party with whom he is in contact with the nature, calculation methods and order of magnitude of this compensation. The Client accepts the principle of said payments and waives any claim

whatsoever in this regard, pecuniary or not, against the Bank.

23.7 The Client acknowledges and accepts that the nature, amount and calculation of the Financial Benefits may vary. Further information on such Financial Benefits can be found in the information sheet which is published in the web pages related to fees and commissions on the Bank's website. The Client may request that the Bank provides him with further information regarding the Financial Benefits.

## 24. BANK CLIENT CONFIDENTIALITY AND DATA PROTECTION

24.1 The Bank is required by law to maintain strict confidentiality in respect of the relationship between the Client and the Bank. The Bank may be required to disclose to authorities, brokers, custodians, issuers of certain products, etc. personal, financial and other data relating to the Client, the Account, the beneficial owner of the account and any other person related to the Account (hereinafter "**Personal Data**") in accordance with the applicable laws, market rules or contracts with the respective third parties.

24.2 **The Client releases the Bank from its duty of confidentiality (including the banking secrecy) if this is necessary in view of Article 24.1 or to safeguard the legitimate interests of the Bank and/or the Client.** This applies:

- a) in the event of any legal action taken by the Client against the Bank;
- b) if the Bank needs to secure claims and realise collateral provided by the Client or by third parties;
- c) in debt recovery proceedings or other proceedings instigated by the Bank against the Client;
- d) if the Bank is the subject of allegations made by the Client in public or to Swiss or foreign authorities.
- e) to domestic or cross-border payments or transfers. The Bank is entitled to communicate the Client's information, in particular his name and address, IBAN (International Bank Account Number) or his account number, to the banks concerned (in particular, the correspondent banks of the Bank in Switzerland and abroad), to operators of payment transaction systems in Switzerland and abroad (e.g. Swiss Interbank Clearing [SIC]), SWIFT (Society for Worldwide Interbank Financial Telecommunication) and to beneficiaries;
- f) to national and cross-border Transactions and other operations (as part of corporate actions or otherwise), as well as to transactions executed by SIC/SWIFT. The Bank is in particular entitled to communicate to the banks, central securities depositories and Swiss and foreign system operators concerned the name, address, IBAN, account number or custody account number of the

final beneficiary account holder, the registered shareholder or other parties involved in the Transaction or the other operation;

- g) to disclosures of Personal Data to the relevant Bank's counterparty, the relevant authority or any other relevant third party where, as a result of Transactions of the Client in Financial Instruments subject to domestic or foreign market rules, such disclosures are necessary for the said Transaction or related Transactions to be executed in accordance with the applicable market rules and/or allow avoiding that (i) the Client's account or the Bank's account be blocked, (ii) the Bank's contract with a counterparty be terminated, (iii) the Bank be subject to prosecution or other proceedings, and/or (iv) an event arise that might have negative consequences for the Bank;
- h) to any other cases described in the dedicated notice on the Bank's website, as may be amended from time to time without prior Notice to the Client.

24.3 The Client accepts and consents that the Bank processes, in accordance with the Swiss Data Protection Act, Personal Data that it has obtained, in particular for the purposes of carrying out Transactions and other operations, providing any Service under the Agreement, fulfilling legal requirements, maintaining the Client relationship, marketing its products and Services, and improving the quality of products and Services.

24.4 The Client consents and explicitly authorises that the Bank exchanges information on the Client (including Personal Data) with other entities of FLOWBANK Group in Switzerland or abroad subject to the terms of the dedicated notice on the Bank's website pursuant to Article 24.2 h). This consent and authorisation shall also be considered to have been given to the relevant entity of FLOWBANK Group, which shall also be authorised to process such information on the Client, in accordance with applicable laws.

24.5 The Client acknowledges and agrees that once Personal Data has been transferred outside of Switzerland, it is generally no longer protected by Swiss law but subject to the applicable legislation and may be transmitted to third parties or authorities in accordance with any applicable law.

24.6 The Client is aware of the fact that any data transmitted via the Internet are regularly transmitted in an unsupervised manner beyond Switzerland, even if the sender and the recipient are both located in Switzerland. Even where the data themselves are encrypted, the sender and recipient can sometimes remain unencrypted, such that third parties may be able to infer their identity.

24.7 The Client also acknowledges that the Bank may use a third-party supplier's software and that the IP address of the computer or device on which the Client uses the said software may become known to that third-party supplier, who may not be located in Switzerland. The Client accepts

any and all related consequences, particularly in terms of confidentiality and data protection.

## 25. CLIENTS INTRODUCED BY A THIRD PARTY

25.1 If a third party, such as an introducing broker, an asset manager or a third party advisor, introduced the Client to the Bank, the Client understands and agrees that the Bank may pay fees, commissions, retrocessions, indemnities or other benefits to such party for the introduction or the provision of other Services. These compensations may be calculated on a per-trade basis or on another basis, such as the fees and commissions charged by the Bank to the Client or the Client's assets held with the Bank. The Client understands and agrees such third party shall have the right to access information regarding the Client and his Account.

25.2 The Bank does not control and cannot vouch for the accuracy or completeness of any information or advice the Client may have received or may receive in the future from said third party. If the Client receives information or trading advice from an introducing broker, an asset manager or any other third party, the Bank shall in no way be liable for any Damages resulting from the Client's use of such information or advice.

25.3 The Client acknowledges and accepts that such third party does not in any form or manner represent or act for or on behalf of the Bank and is absolutely independent from the Bank or any entity of FLOWBANK Group.

25.4 The Client understands that such third party may not be regulated by a regulatory authority.

25.5 The activities of any person (such as, without limitation, a third party as mentioned herein) who is granted an authorisation to carry out Transactions or other operations on the Client's Account shall be regularly monitored by the Client. The Bank shall not be liable for any Damages caused by any Instructions issued by such authorised person to the Bank.

## 26. MONEY LAUNDERING

26.1 The Client confirms that he is aware of the requirements imposed by anti-money laundering legislation and regulations and that he is obliged to co-operate fully with the Bank in order to comply with all applicable requirements. Any other obligations arising out of and in connection with legal and regulatory anti-money laundering measures under any applicable laws remain reserved.

26.2 The Client is obliged, and undertakes, to provide the Bank with any and all requested information and documentation concerning his person or, wherever necessary, concerning the identity of any third party on

whose behalf and for whose account he acts (such as the beneficial owner), notably in a capacity as agent.

26.3 The Bank may in particular request information and supplementary details in respect of the justification for, and economic background of, the Client, the assets on the Account, and any Transaction and other operations associated with his Account. If such information is not provided or is, in the opinion of the Bank, insufficient, it may, without prior Notice to the Client, decline to execute the Instructions of the Client, postpone the execution of such Instructions, block the assets on the Account, notify the relevant authorities and/or terminate the relationship with the Client. Provided that the Bank has complied with applicable legal provisions or internal or external rules and regulations, the Bank shall not be liable for any Damages caused by any or all of these measures.

## 27. RECORDING OF CONVERSATIONS

27.1 The Client expressly accepts and grants his consent that the Bank may, but is not obliged to, record conversations conducted between the Bank and the Client via the Internet and by telephone and produce transcripts of conversations and other communication between the Bank and the Client, the Client's representatives and other signatories on his Account.

27.2 Such records and transcripts shall remain the property of the Bank and the Client accepts that they may be used by the Bank as evidence, such as in the event of any dispute or in case of requests by an authority. The Bank may, at its entire discretion, disclose such records and transcripts as it deems necessary or adequate.

27.3 Any such records and transcripts produced by the Bank will be treated in accordance with its normal practice and may, from time to time, be destroyed in accordance with such practice. The Bank shall not be liable if conversations conducted by telephone and via the Internet were not recorded for any reason whatsoever.

## 28. PAYMENTS

28.1 The Client shall promptly deliver any amounts necessary under the Agreement to allow the Bank to carry out Transactions or other operations for the Client and cover any and all obligations arising out of and in connection with Transactions or other operations.

28.2 The Bank is not obliged to execute Instructions from the Client for which there is no cover or credit limit. If the Client has issued Instructions, the total amount of which exceeds the credit balance available or the credit facilities granted, the Bank is entitled to decide, at its own discretion and irrespective of the date or the time of receipt by the Bank, which Instructions, if any, are to be executed in full or in part. The Bank may also decide to reject all the concerned Instructions.

28.3 The Client is advised that the specific characteristics of the systems in place in each country may slow down or even prevent the execution of payments or transfers.

28.4 The Bank is not obliged to execute Instructions for payments or to process incoming payments that infringe applicable laws, regulatory provisions or official orders of authorities, or that in some other way may not be compatible with internal or external rules and regulations for the Bank.

28.5 The Client is aware of the fact that payments in a foreign currency are generally executed through a bank located in a country issuing this currency. The Client is also aware of the fact that certain countries (such as the USA) apply embargoes or similar measures towards certain other countries. The Client shall examine his payment Instruction in the light of such embargoes or similar measures and shall refrain from issuing such payment Instruction, if the concerned payment may be blocked or subject to any other similar measure by a bank, a body or any other organisation. The Bank shall not be obliged to examine the Client's payment Instruction in the light of embargoes or similar measures and shall not be liable for any Damages suffered by the Client as a result of the application of embargoes or similar measures.

## 29. OUTSOURCING

29.1 For the purpose of outsourcing all or part of its activities, the Bank reserves the right to procure services from third parties, including entities of FLOWBANK Group, in Switzerland or abroad. Such outsourced activities shall remain under the responsibility and supervision of the Bank to the extent required by applicable laws and regulations. Where Personal Data of the Client is involved, the Bank will ensure its confidentiality in accordance with applicable law.

29.2 Activities which are currently outsourced concern the storage and archiving of account opening documentation and maintenance of the IT database; these activities are outsourced within Switzerland. Relevant information on the activities outsourced can be found in the dedicated notice on the Bank's website, as may be amended from time to time without prior Notice to the Client.

## 30. INTELLECTUAL PROPERTY

30.1 All copyrights, trademarks, trade secrets and other intellectual property rights in the Platforms and the Bank's website shall remain at all times the sole and exclusive property of the Bank or of the third-party owners. The Client shall have no right or interest in such intellectual property rights except for the non-exclusive right to access and use them as specified under the Agreement. The Client shall not copy, modify, de-compile, reverse engineer, alter or make derivative works of the Bank's intellectual property rights or

the manner in which they operate. Any violation of the above shall be subject to prosecution.

30.2 It is expressly prohibited for the Client to directly or indirectly use any device, software or other artifice to manipulate or attempt to manipulate the functioning of any electronic system, interface, device, data feed or software of any type or kind made available by the Bank in connection with any Platform or his Account.

## 31. EVENT OF DEFAULT

31.1 Acting at its sole discretion and without being obliged to issue prior Notice to the Client, the Bank is entitled to:

- (i) terminate the Agreement or any part thereof,
- (ii) liquidate any Open Position, in full or in part, immediately or within a specified period,
- (iii) in accordance with the right of pledge and netting granted to the Bank pursuant to these General Terms and Conditions, realise any assets the Client holds with the Bank,
- (iv) cancel any or all outstanding Instructions,
- (v) block any assets on the Client's Account(s),
- (vi) suspend the fulfilment of its own obligations or
- (vii) take any other measures, if the Bank considers it necessary for its own protection, in particular, upon or following the occurrence of a Force Majeure event or if any of the events set out below (hereinafter individually, an "Event of Default") arise or at any time after an Event of Default set out below has arisen:
  - a) The Client fails to make any due payment (e.g. delivery of additional margin, if applicable) to the Bank for whatever reason, or provide a guarantee of any kind by its due date;
  - b) The Client violates or fails to comply with any or all of the provisions of the Agreement or any part thereof, any or all of the provisions of any other applicable contract between the Bank and the Client, or the terms of a Transaction;
  - c) The Client fails to fulfil any obligation towards the Bank or commits a breach of his/her representations, warranties, confirmations or acknowledgements;
  - d) The Client dies, is declared missing or is otherwise incapacitated or interdicted;
  - e) The Client becomes insolvent, ceases activities, or files for pre-insolvency proceedings or any other comparable proceedings;
  - f) The Client is subject to bankruptcy, restructuring proceedings, or any other comparable proceedings, including protective measures pursuant to Article 27 of the Swiss Banking Act and/or reorganisation proceedings pursuant to Articles 47 ss of the FINMA Ordinance on the Insolvency of Banks and Securities Dealers;
  - g) Debt enforcement proceedings (incl. foreclosure) are commenced against the Client or the Client is unable

or refuses to settle all or part of his/her debts or fulfil his/her financial obligations;

- h) The Client is subject to any other liquidation proceedings, or the appointment of an administrator, liquidator or receiver at the request of or by a regulatory authority or court;
- i) The Client is subject to any procedure equivalent or comparable to those covered under (e) to (h) above;
- j) The Bank or the Client is required to liquidate an Open Position or part of an Open Position by a competent authority.

31.2 Unless otherwise decided by the Bank, where an Event of Default listed under e), f) or h) above occurs, the Agreement shall be deemed to have been terminated immediately prior to the occurrence of said Event of Default and the Service due on or after the termination date shall be superseded by the obligation to pay a Liquidation Amount (as defined below) in the currency chosen by the Bank.

31.3 Where the Bank terminates the Agreement or any part thereof with the Client following the occurrence of an Event of Default, the Bank shall be entitled to have the fulfilment of its Service(s) and its obligations due on or after the termination date be superseded by the obligation to pay a Liquidation Amount in the currency chosen by the Bank.

31.4 The "Liquidation Amount" shall be calculated by the Bank and shall consist of:

- a) the difference between the revenue that the Bank would have realised and the expense that the Bank would have incurred (replacement values) if the Bank had executed the Replacement Transactions (as defined below) in the market on the date of termination. A "Replacement Transaction" shall be considered to be a Transaction whose financial effects for the Bank would have been the same as those of the liquidated Transaction;
- b) plus any amounts due to the Bank before the date of termination;
- c) minus any amounts already owed by the Bank before the date of termination.

31.5 If the concerned amounts are denominated in a currency other than the currency chosen by the Bank, they shall be converted into the chosen currency at an exchange rate to be determined by the Bank.

31.6 Irrespective of any other guarantees specifically agreed for this purpose, the Bank shall be authorised to set off the Liquidation Amount in accordance with these General Terms and Conditions.

## 32. TERMINATION

32.1 Either the Bank or the Client may terminate, at any time and without stating any reasons, any business relationship arising out of and in connection with the Agreement. The termination notice by the Client shall be

provided in writing to the Bank; the Bank is entitled to issue the termination Notice to the Client also using one of the other means mentioned in Section 18, such as via the Account or a Platform. Unless expressly stipulated otherwise in such Notice, the business relationship shall be terminated with immediate effect.

32.2 If the Account still contains Open Positions at the time of the notification of the termination, the Client shall have a period of ten Business Days in order to liquidate or transfer all his Open Positions, failing which the Bank reserves the right to liquidate all the Client's Open Positions, regardless of the fact that such liquidation may result in a gain or a loss. The Agreement shall continue to bind both the Bank and the Client in relation to the abovementioned Transactions.

32.3 Upon termination of the business relationship, the Client shall inform the Bank where the Client Assets are to be transferred. If the Client fails to provide relevant Instructions within the deadline set by the Bank, the Bank is entitled to (i) charge reasonable fees for the maintenance of the Account, (ii) arrange for physical or electronic delivery of Financial Instruments to the Client's address and/or a safe custody account of the Client with another bank, if known to the Bank, and/or (iii) liquidate any Financial Instruments and deposit the proceeds plus any credit balances at the place designated by competent court or send the same to the Client's last known address by crossed cheque with debt-discharging effect. The Client shall bear all respective costs for, and any other consequences of, such a transfer of the assets.

## 33. CONTACT MAINTENANCE

33.1 The Client shall take all appropriate measures to maintain a regular contact with the Bank concerning monies and assets deposited. The Client shall notify without delay of any change in name, address, domicile (including fiscal domicile), address for correspondence, e-mail address, and telephone number or any other element of his situation which may result in contact between the Bank and the Client being interrupted, and to take any steps necessary to allow contact to be re-established in that event.

33.2 The Client authorises the Bank to take all appropriate or necessary steps to locate him, or his beneficiaries or the Authorized Third-Party as the case may be, once it notes that communications addressed to the Client are not reaching him or should there be no contact with the Client within a specific period, which the Bank will stipulate at its sole discretion. If such investigation proves unsuccessful and the assets are deemed to be without contact within the meaning of any applicable laws, the Client recognises that the Bank may notify third parties of the existence of the relationship in accordance with any applicable laws.

33.3 The Bank shall debit from any Client's Account the expenses incurred for the above-mentioned investigation as well as the handling and monitoring of the assets without contact of the Client. The other fees and charges generally debited by the Bank during the business relationship between the Bank and the Client apply for as long as the relationship exists.

33.4 The Bank is authorised to take action that diverges from these General Terms and Conditions if it is in the Client's assumed interest, which the Bank shall determine at its sole discretion.

## 34. MISCELLANEOUS

34.1 The Bank reserves the right to amend the Agreement or any part thereof at any time. The Client shall be notified accordingly. Save where otherwise advised by the Bank in its Notice, such amendments shall be deemed as having been approved either if the Client uses the Platform after such amendments have been published or if they are not contested in writing within thirty days of the date of the Notice, whichever comes first.

34.2 Should any provision of the Agreement or any part thereof be illegal, invalid or unenforceable in any manner whatsoever pursuant to the legislation of any given jurisdiction, this shall not affect the legality, validity or enforceability of the remaining provisions of the Agreement and any part thereof, and the Bank and the Client shall endeavour to reach an agreement and/or replace the illegal, invalid or unenforceable provision by a legal, valid and enforceable solution that comes as close as possible to the purpose of the affected provision. If a provision of the Agreement or any part thereof becomes illegal, invalid or unenforceable because of a law, Market Rule or other regulation enacted or adopted hereafter, the affected provision shall be deemed modified or superseded, as the case may be, by the applicable provisions of such law, Market Rule or regulation.

34.3 In the event of the death of the Client, the Bank reserves the right to make enquiries and request that the formalities, particularly the certificate of inheritance and the death certificate, be provided to the Bank.

34.4 The Client may not assign any of its rights and obligations pursuant to the Agreement (or any part thereof) or the terms of any Transaction without the prior written consent of the Bank.

34.5 Should the Bank fail to enforce or exercise or experience a delay in enforcing or exercising any of its rights under the Agreement this shall not be construed as constituting a waiver of such rights, nor shall it compromise any enforcement or exercise of such rights, whether now or in the future.

34.6 Unless otherwise agreed, special terms and conditions and any other special regulations or agreements

shall take precedence over the General Terms and Conditions. Within any of the above-mentioned documents, a specific regulation shall take precedence over a general regulation unless otherwise agreed.

34.7 The days on which the Bank offers its Services shall be referred to as "Business Days". Saturday, Sunday and any public holiday at the seat of the Bank in Geneva, Switzerland shall not be considered as Business Days.

34.8 Words denoting the singular shall include the plural and vice versa and words denoting a given gender shall include any other gender.

34.9 Any reference in the Agreement or any part thereof to a person includes individuals and legal entities.

34.10 Any reference in the Agreement or any part thereof to the Bank includes, where relevant, the Bank's directors, managers, officers, employees, successors, agents and other representatives as well as Group Entities and their directors, managers, officers, employees, successors, agents and other representatives.

34.11 Any reference in the Agreement or any part thereof to a law, rule, or legal provision includes any subsequent amendment made to it.

34.12 Translations of the Agreement or any part thereof are made available by the Bank for the Client's convenience. In the event of any conflict and/or discrepancy whatsoever between the original English, French text (whichever version was used at the time of opening the Account) and any translation thereof, and for any interpretational purposes, the English or French version, respectively, shall prevail.

## 35. APPLICABLE LAW AND JURISDICTION

35.1 The Agreement and any part thereof shall exclusively be governed by and construed in accordance with Swiss law. This also applies to Financial Instruments held in custody by an intermediary.

35.2 The place of performance, the place of enforcement against Clients residing abroad and the exclusive place of jurisdiction for any dispute arising from or in relation to the Agreement or any part thereof shall be at the seat of the Bank in Geneva, Switzerland. However, the Bank reserves the right to bring such proceedings before the competent courts having jurisdiction at the Client's place of residence or domicile or before any other competent court, in which case Swiss law shall remain exclusively applicable.

Date:

Signature: