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Terms and Conditions for Account Opening: FlowBank SA and London Capital Group (LCG) Onboarding for LATAM Clients

Introduction

1.1 By opting to complete the enrolment process facilitated by London Capital Group Bahamas (LCG), clients in Central and South America acknowledge that all services provided will be governed by LCG's terms and conditions, in collaboration with its subsidiary partner, FlowBank SA.

1.2 FlowBank's offerings related to the establishment of a Swiss Bank account, as indicated on the FlowBank website, are not accessible to clients onboarded through LCG. However, clients enrolled through LCG may be entitled to receive promotional benefits from FlowBank, subject to the conditions of their approved accounts.

Account Management and Support

2.1 For all inquiries concerning client accounts, payments, trading activities, or other related matters, clients should contact the customer support team at LCG using the following details:

Phone: +1 (0) 242 601 6866

Email: customerservices.bhs@lcg.com



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2.2 Any queries specific to the dealing desk can be directed to the following number:

Phone: +1 (0) 242 601 0203

Eligibility and Onboarding Process

3.1 The option for onboarding onto the LCG platform through FlowBank is exclusively available for residents of Central and South America. Clients residing outside this region must directly onboard through the official FlowBank website.

General Provisions


4.1 FlowBank and LCG reserve the right to modify, update, or terminate these terms and conditions, in part or in full, with prior notice to the affected clients.

4.2 Clients are responsible for complying with all relevant regulations and laws associated with their trading and investment activities.

4.3 FlowBank and LCG are committed to maintaining the confidentiality and security of client information in accordance with applicable data protection laws.

4.4 Any disputes arising from the interpretation or implementation of these terms and conditions shall be subject to the jurisdiction of the relevant regulatory bodies and the laws of the Bahamas.



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By proceeding with the account opening process, clients agree to adhere to the aforementioned terms and conditions set forth by FlowBank SA and London Capital Group (LCG).